About ARC UK | More Than Print. A Partner in Possibility.

Who We Are

ARC Document Solutions UK is a print, design, signage, graphics and document digitisation specialist, helping businesses transform ideas into practical, high-quality solutions.

We work with organisations that need more than a supplier to produce a finished item. From the first conversation and initial planning through to design, production, delivery and professional installation, we help customers bring projects to life with a coordinated, dependable service.

Whether the requirement is a single set of promotional materials, a complete workplace transformation, a nationwide graphics rollout or the digitisation of large volumes of paper records, ARC brings together the expertise, technology and project coordination needed to get the job done.

Our approach is straightforward: understand what the customer wants to achieve, recommend the right solution and manage the details that turn an idea into a successful outcome.

Part of a Global Organisation, with a UK Focus

ARC UK is part of the wider ARC Document Solutions organisation, an established international provider of print, graphics and document-related solutions.

The global ARC network has more than 140 locations and supports over 65,000 customers across more than 10,200 customer locations worldwide. This provides a broader foundation of experience, expertise and operational capability, while our UK team focuses on the needs of customers in our own market.

Our approach combines the advantages of a wider organisation with the value of a knowledgeable, accessible local team.

For customers, that means having a partner who can understand the detail of an individual project while also helping coordinate more complex requirements across multiple sites.

Our Philosophy: More Than a Print Supplier

A print supplier produces what has been ordered. A genuine project partner looks at the bigger picture.

At ARC, we recognise that print, signage and graphics are often only one part of a wider business objective. A rebrand may involve dozens of locations. A new office may need window manifestations, wall graphics, wayfinding and external signage. A construction project may require a continuous supply of drawings, site signage and branded hoarding throughout its lifecycle.

These projects demand more than production capacity. They require planning, communication, consistency and attention to detail.

We work with customers to understand their requirements, identify suitable solutions and coordinate the different elements wherever our services are needed. Our aim is to make complex projects easier to manage, helping customers save time and avoid the complications of coordinating multiple suppliers.

Our Services

Large-Format Printing and Graphics

Large-format print makes it possible to transform walls, windows, floors, buildings and other physical environments into powerful communication spaces.

Our capabilities include:

- Printed wall graphics, murals and wallpaper.
- Window graphics, manifestations and decorative or privacy films.
- Internal and external signage.
- Hoarding graphics and construction-site branding.
- Retail graphics, point-of-sale displays and promotional installations.
- Exhibition, event and trade-show graphics.
- Printed banners, posters and display graphics.
- Illuminated signage and backlit displays.
- Vehicle graphics and fleet branding.
- Environmental graphics for workplaces, commercial properties and public-facing environments.

Solutions can be tailored to the intended application, location, surface, design requirements and installation environment.

Small-Format Printing and Marketing Materials

Printed marketing materials remain an important part of business communications, helping organisations promote their services, support campaigns and maintain a consistent brand identity.

Depending on the project, our services can include brochures, leaflets, business stationery, promotional materials and other printed collateral.

By bringing different print requirements together, customers can explore a coordinated approach to their communications rather than treating every item as a separate exercise.

Design and Creative Services

Successful graphics begin with an understanding of the intended outcome.

ARC can support the creative and technical stages of projects, helping translate brand guidelines, campaign concepts and practical requirements into artwork suitable for production.

This may involve preparing artwork, adapting designs to different formats, considering how graphics will work within a physical environment and producing visual mock-ups to help customers understand the proposed result.

Where customers already have approved artwork, we can work from their supplied assets and specifications, subject to the requirements of the project.

Signage and Wayfinding

Signage does more than identify a business. It can help visitors navigate a building, communicate important information, reinforce brand identity and improve the experience of a physical environment.

Our signage and graphics solutions can support reception areas, offices, retail premises, commercial properties, construction sites, events and other environments.

Wayfinding projects may combine directional signs, identification graphics, information panels and branded visual elements to help people find their way around a site.

The appropriate solution depends on the location, viewing distance, environment, accessibility requirements and intended purpose.

Vehicle Graphics and Fleet Branding

Company vehicles can provide a valuable opportunity to reinforce brand recognition wherever they travel.

Vehicle graphics range from discreet logos and contact details to more extensive vinyl graphics and full vehicle wraps. They can be used to present a consistent brand identity across cars, vans and other suitable fleet vehicles.

ARC can support vehicle graphics projects through design coordination, print production and installation. For fleet programmes, planning consistency across vehicle types, artwork versions, installation locations and scheduling is particularly important.

Document Scanning and Digitisation

ARC also supports organisations looking to move from paper-based records towards more accessible digital information.

Document scanning can help businesses reduce their dependence on physical storage, make records easier to retrieve and support more efficient information management.

Depending on the project, services can include bulk document scanning, indexing, optical character recognition (OCR), secure digital delivery and associated document-handling options.

Our Scan-by-the-Box service provides a straightforward route for suitable bulk-scanning requirements: documents are prepared and supplied for processing, then digitised files are delivered electronically through a secure link.

The appropriate scanning workflow depends on document volumes, condition, formats, indexing requirements, confidentiality, and the customer's intended use of the resulting digital files.

Installation and Project Management

Producing graphics is only one stage of many projects. The finished materials must also be delivered, installed and coordinated to suit the site and the customer's schedule.

ARC can support installation planning, site surveys, measurements, visual mock-ups, material selection, production coordination and installation logistics.

For multi-location projects, consistent artwork, agreed specifications and coordinated scheduling help maintain a uniform result across different sites.

Where work takes place in live commercial environments, installation planning can also take account of access, operational constraints and the need to minimise disruption.

The exact scope of support is agreed for each project.

Who We Work With

Our services support organisations across a broad range of industries, including:

- Construction and the built environment.
- Retail and consumer-facing businesses.
- Commercial real estate and property management.
- Corporate offices and multi-site businesses.
- Hospitality and leisure.
- Healthcare and education.
- Legal and professional services.
- Public sector and government organisations.
- Events, exhibitions and visitor attractions.

Each sector has different priorities. A construction company may need robust site signage and reliable drawing services. A retailer may need consistent promotional graphics across multiple branches. A property manager may require wayfinding and branding for a portfolio of buildings. An office-based organisation may need a combination of environmental graphics, window manifestations and digital document management.

Our role is to understand the specific requirement and help identify an appropriate solution.

Supporting Projects of Different Sizes

Not every customer needs a large, complex programme. Equally, not every project can be handled as a straightforward print order.

ARC supports requirements ranging from individual print and graphics jobs to more involved projects that combine multiple products, locations and stages of delivery.

For larger programmes, a coordinated approach can help customers manage specifications, artwork, production, logistics and installation through a more unified process.

For smaller requirements, the same principles apply: understand the brief, establish what is needed and deliver a solution appropriate to the project.

Sustainability and Responsible Production

Environmental considerations are increasingly important when businesses choose print and graphics suppliers.

ARC UK measures the carbon footprint of its print jobs in partnership with CarbonQuota, supporting greater visibility of the emissions associated with production. We continue to work on reducing our carbon footprint and progressing towards Net Zero.

Understanding the environmental impact of a project can help customers make better-informed decisions about materials, production and the overall scope of their requirements.

The most appropriate choices will depend on the application, expected lifespan, installation conditions, removal requirements and available materials. Where relevant, these considerations can form part of the project discussion.

Quality, Security and Professional Standards

Customers need confidence that their work will be handled professionally, particularly when projects involve sensitive documents, commercially important branding or complex operational requirements.

ARC UK identifies ISO/IEC 27001:2022 certification and SOC 2 compliance within its published website information. These standards and controls are relevant to information security and organisational processes; the precise scope applicable to a particular service should be confirmed where necessary.

For document digitisation, project planning can take account of confidentiality, handling requirements, indexing and secure delivery arrangements.

For graphics and signage, quality depends on the suitability of materials, the accuracy of artwork, the production process and the conditions in which the finished product will be used.

We aim to help customers understand these considerations before work begins.

Where to Find Us

ARC UK has two principal production centres:

Dartford, Kent
Unit 5, Dartford Trading Estate, Dartford, DA1 5XS.

Bridgwater, Somerset
Unit 5, Woodlands Court Business Park, Bristol Road, Bridgwater, TA6 4FJ.

Our wider service network supports customers in different parts of the UK. The appropriate production, delivery and installation arrangements depend on the location, project type and scope of work.

For current contact details and location information, visit our website or contact the ARC team directly.

Why Work with ARC?

Choosing ARC means having the opportunity to bring multiple related requirements together with a single experienced partner.

Our strengths include:

- A broad range of print, graphics, signage and digitisation services.
- Support from planning and design through to production and installation, where required.
- Experience working with different industries and project requirements.
- The ability to coordinate projects involving multiple products or locations.
- A wider international network supporting our UK operation.
- An approach focused on understanding the customer's objectives rather than simply processing an order.

Most importantly, we believe good partnerships begin with a conversation.

Tell us what you are trying to achieve, what challenges you face and what a successful result would look like. We will work with you to explore the possibilities and establish the most appropriate way forward.

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